

**From:** Freedom of Information Requests  
**Sent:** 26 June 2025 09:39  
**To:**  
**Subject:** Freedom of Information Response -

Dear Sir/Madam,

Thank you for your Freedom of Information request dated 30 May 2025 for information about pothole repair. Please find below City of Doncaster Council's responses to the questions you have raised.

1. The name of contractors/companies you have contracts with to undertake pothole repair work.

Response: City of Doncaster Council use direct labour to undertake pothole repairs within the highway.

2. The total number of pothole-related compensation claims.
3. The total number of pothole-related compensation claims which were accepted.
4. The total monetary amount paid out in pothole-related compensation.

Response: This information is exempt from disclosure under Section 21 of the Freedom of information Act. Section 21 exempts information from the right of access if that information is reasonably accessible to the applicant by other means. In this case the information is available on our website here: [Insurance Data - City of Doncaster Council](#)

5. Please provide all internal audit reports and reviews completed since 1 January 2024 related to pothole repair work.

Response: Information not held.

6. Please provide me with the minutes from all meetings between the relevant council's contracts officer(s) and the relevant pothole repair team and/or contractor since 1 January 2025.

Response: Information not held.

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours faithfully,

**Ellen Dook**  
**Information Governance Officer**  
Corporate Resources  
City of Doncaster Council

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